ABBYY° unqork

Combine the flexibility and speed of Ungork's no-code platform with the power of ABBYY's content and process intelligence



Core insurance policy administration and claims systems have always been the fundamental engines of the insurance industry; however, today's competitive landscape demands greater flexibility in how insurers approach technology transformation than the traditional rip and replace approach to system modernization.

ABBYY's Digital Intelligence platform offers a roadmap to automation excellence by illuminating the best targets for process intervention and change. Insurers can unlock their own data held in static documents and leverage that information to improve the customer experience while obtaining granular insights into process performance.

The partnership between ABBYY and Ungork enables insurance organizations to use the insights gained through ABBYY's Digital Intelligence platform to determine the most valuable opportunities for process improvements, enabling them to guickly launch highpowered applications that are in the cloud, enterprise grade, and without a single line of code.

Ungork is the world's first enterprise no-code application platform. With Unqork, insurers can rapidly build and effectively manage enterprise applications in a codeless architecture that delivers speed-to-value in all areas of the enterprise.

Key Benefits

Fuel your systems with process-ready data from documents

> Seamlessly process documents exactly as your customers provide them to your organization through apps, portals, email, or messages

Unlock user efficiency

Reduce time spent on manual tasks like data entry, allowing underwriters, agents and brokers to focus on more unique or complex client challenges

Review process performance in real time to exceed SLAs

> Use real-time process monitoring to measure the success of automation and ensure you're meeting, or exceeding, agreed-upon response times for customer service

Build smarter workflows

Design streamlined business rules in Ungork driven by information processed by ABBYY to optimize user experience and promote efficiency

- Get content into processes sooner The quicker, more accurately, and consistently that content arrives in the right place to start the right process, the better you can respond to your customers quickly, onboard new ones, and redefine your overall customer experience
- Lower total cost of ownership Avoid expensive software upgrades or large maintenance projects



Key Capabilities



Process & workflow intelligence

See your processes as living in real time and discover where bottlenecks occur, where repetition happens, where data is missing, and where automation is working or not. See the flow of documents and their data through your processes, identifying exactly where automation can make the biggest impact.



Content intelligence

Automatically capture and process documents coming into any insurance process, such as customer onboarding, underwriting, policy analysis, reinsurance, claims, subrogation, legal disputes, and regulatory compliance.



Flexible UI & UX development

Easy-to-use drag and drop configurable application elements representing user-facing elements, back-end logic, and integrations with legacy systems and third-party services—all without writing a single line of code.

ABBYY®

ABBYY empowers organizations to gain a complete understanding of their business processes and the content that fuels them with its Digital Intelligence platform. ABBYY technologies are used by more than 5,000 companies, including many of the Fortune 500, and are recognized for their leadership in Intelligent Document Processing (IDP) and Process Discovery & Mining for driving significant impact where it matters most: customer experience, effectiveness, profitability, and competitive advantage. ABBYY is a global company with offices in 14 countries.

unqork

Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Organizations like Goldman Sachs, Liberty Mutual, the Cities of New York and Washington, DC and Maimonides Medical Center are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.